



April 15, 2009

Valued Raritan Customer,

Please be advised of the following facts regarding the MasterConsole Z, which includes MZUST and MZCIM-xxx (MZCIM-PS2, MZCIM-USB, and MZCIM-Sun) models.

- None of system components on MZUST and MZCIMs contain a hard drive and do not have the capability to store information that is transmitted across the connection between the user and the target servers.
- The flash memory in MZUST only stores user information when connects to all Raritan Paragon models. It does not allow modifications during normal operation. Loading flash memory requires a vendor-provided firmware file and loader program. The system will not operate with arbitrary data in firmware memory.
- The system does not have IR or RF data link capability (e.g. remote control, file transfer, IRDA, wireless LAN, Bluetooth, RFID, AssetID, etc.)

Sincerely,



Hugo Lin
Product Manager, MasterConsole Z