Avocent™

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To Whom It May Concern:

The Avocent Corporation model AMX5130 contains the following memory devices.

Ref Des	Description	type	user data
U1	IC FPGA with 236 kbits RAM	volatile	yes
U2	IC microprocessor with 3,072 Byte SRAM	volatile	yes
U3	IC FLASH PROM, 16 Mbit	non-volatile	no
U4	IC SRAM, 4 Mbit	volatile	yes
U5	IC EEPROM, serial 32 kbit	non-volatile	yes
U6	IC microprocessor with 2 kbyte RAM	volatile	yes
U13	IC SRAM, 4 Mbit	volatile	yes

As shown, U3 and U5 contain user-entered information in non-volatile memory.
User-entered information consists of the name of the user station and operating settings.

User data can be erased using the following procedure.

1. Connect the AMX5130 to a keyboard, mouse, video monitor and an AMX-series switch, like an AMX5010.

2. Connect the network interface of the AMX-series switch to a computer with AMWorks software.

3. In the AMWorks Device Tree, click on the icon corresponding to the AMX 5130 to be erased and change its name to the UID for that unit. This will overwrite any name that was entered by the user.

4. Using the keyboard connected to the AMX5130, press the left or right Ctrl key twice within one second to obtain the OSCAR on-screen menu on the monitor. (Alternatively, you may press the Alt or Shift key twice or press Print Screen to launch the OSCAR interface. To specify which hotkey sequence or set of sequences may be used to launch the OSCAR interface, see Changing the OSCAR hotkey sequence on page 34 of the AMX instruction manual.)

5. At the Console tab, ensure that "Persistent Mode" and all Lockdown features are disabled.

6. At the User tab Audio/Serial page, ensure that "Audio out", "Audio in" and "Serial" are all enabled.

Worldwide technical support contact information is available at http://www.avocent.com.

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